We're All Ears!

SurveyMonkey

1. I am a:

		Response Percent	Response Count
Student at MHCC		**68.8%**	**791**
Faculty member at MHCC		10.0%	115
Staff member at MHCC		11.6%	133
Alumnus of MHCC		3.1%	36
Community member		6.4%	74
	answered question		1,149
	skipped question		0

2. As a student at MHCC, I am:

		Response Percent	Response Count
Taking an individual course (or courses) for credit		28.4%	219
In a program towards a degree or certificate		**68.0%**	**525**
Taking non-credit Community Education classes		0.6%	5
Other (please specify)		3.0%	23
	answered question		772
	skipped question		377

3. I am working toward a:

		Response Percent	Response Count
Two-year degree		42.1%	220
Two-year transfer degree (Transfer to a four-year college)		**51.1%**	**267**
Career technical program		6.7%	35
GED (Graduation Equivalent Degree)		0.2%	1
		answered question	523
		skipped question	626

4. I am a:

		Response Percent	Response Count
Full Time faculty member		**51.3%**	**58**
Part Time faculty member		48.7%	55
		answered question	113
		skipped question	1,036

5. How many years?

		Response Percent	Response Count
Less than 1 year		7.1%	8
1 to 5 years		22.1%	25
5 to 10 years		**24.8%**	**28**
10 to 15 years		21.2%	24
15 to 20 years		13.3%	15
more than 20 years		11.5%	13
	answered question		113
	skipped question		1,036

6. I am a:

		Response Percent	Response Count
Full Time staff member		**69.9%**	**93**
Part Time staff member		30.1%	40
	answered question		133
	skipped question		1,016

7. How many years?

		Response Percent	Response Count
Less than 1 year		12.8%	17
1 to 5 years		**28.6%**	**38**
5 to 10 years		18.8%	25
10 to 15 years		19.5%	26
15 to 20 years		9.0%	12
More than 20 years		11.3%	15
		answered question	133
		skipped question	1,016

8. I have:

		Response Percent	Response Count
Taken individual classes at MHCC		38.9%	14
Earned a degree or certificate from MHCC		**61.1%**	**22**
		answered question	36
		skipped question	1,113
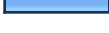
9. I live in the MHCC district

		Response Percent	Response Count
Yes		**74.0%**	**54**
No		16.4%	12
Don't know		9.6%	7
		answered question	73
		skipped question	1,076

10. When you hear "Mt. Hood Community College" what do you think of? (select one)

		Response Percent	Response Count
Entertainment/sporting event		0.6%	7
Getting training		5.3%	59
Getting a job		4.5%	50
Lifelong learning		12.2%	135
Next step after high school		7.8%	86
Take classes towards a four-year degree		25.1%	278
Take community education classes		3.4%	38
Take classes for a two-year degree		**26.0%**	**288**
Swimming pool, planetarium shows, art shows, theatre productions		0.8%	9
No opinion/ no information		2.5%	28
Other (please specify)		11.6%	128
		answered question	**1,106**
		skipped question	**43**

11. Select three programs or areas that MHCC is most known for? (select up to three)

		Response Percent	Response Count
Athletics		7.3%	80
Automotive		10.5%	115
Business		8.1%	88
Career Training opportunities		15.9%	173
Computer Science and Information Systems		4.9%	53
Community Education		11.3%	123
Cosmetology		16.9%	184
Early Childhood Education		10.1%	110
Engineering		2.4%	26
Fisheries		11.0%	120
Funeral Services		15.7%	171
GED (General Equivalent Degree)		15.3%	167
Health programs (nursing, physical therapy assistant, dental hygiene, surgical technology, respiratory care, etc.)		**48.4%**	**528**
Hospitality and tourism		4.0%	44
Integrated Media (graphic design, radio, TV, video, photography)		6.9%	75
KMHD Radio		12.0%	131
MHCC President		2.7%	30
Performing /Visual Arts		8.0%	87
Short-Term Certificates (i.e. Medical Office Customer Service; Office Assistant;		12.9%	141

Culinary/Catering; etc.)			
Transfer courses to a four-year degree		29.4%	321
Undergraduate courses that transfer to four-year universities		20.2%	220
Welding		3.2%	35
Other (please specify)		8.7%	95
		answered question	**1,091**
		skipped question	**58**

12. Which college are you most likely to attend or support? (Rank the following with 1 being the highest)

	1	2	3	4	5	6	Rating Average	Response Count
Chemeketa Community College	4.8% (50)	4.2% (43)	6.6% (68)	17.6% (182)	28.7% (297)	**38.2% (396)**	4.76	1,036
Clackamas Community College	3.1% (32)	20.7% (214)	**37.6% (390)**	19.5% (202)	15.2% (157)	4.0% (41)	3.35	1,036
Clark College	2.4% (25)	6.8% (70)	20.0% (207)	**37.2% (385)**	20.5% (212)	13.2% (137)	4.06	1,036
Lane Community College	2.4% (25)	6.1% (63)	13.6% (141)	18.9% (196)	25.7% (266)	**33.3% (345)**	4.59	1,036
Mt. Hood Community College	**77.9% (807)**	8.7% (90)	3.2% (33)	1.3% (13)	2.2% (23)	6.8% (70)	1.61	1,036
Portland Community College	9.4% (97)	**53.7% (556)**	19.0% (197)	5.6% (58)	7.8% (81)	4.5% (47)	2.62	1,036
						answered question		**1,036**
						skipped question		**113**

13. Rank these colleges in order of reputation, with the best reputation ranked #1.

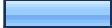|	1	2	3	4	5	6	Rating Average	Response Count
Chemeketa Community College	5.4% (56)	8.8% (91)	9.0% (93)	16.4% (170)	22.4% (232)	**38.0% (394)**	4.56	1,036
Clackamas Community College	6.3% (65)	14.2% (147)	**29.1% (301)**	23.8% (247)	19.4% (201)	7.2% (75)	3.58	1,036
Clark College	5.8% (60)	11.1% (115)	21.2% (220)	**29.9% (310)**	17.6% (182)	14.4% (149)	3.86	1,036
Lane Community College	4.0% (41)	8.5% (88)	15.9% (165)	16.7% (173)	**28.2% (292)**	26.7% (277)	4.37	1,036
Mt. Hood Community College	**41.5% (430)**	25.6% (265)	11.4% (118)	7.0% (73)	6.7% (69)	7.8% (81)	2.35	1,036
Portland Community College	**37.1% (384)**	31.9% (330)	13.4% (139)	6.1% (63)	5.8% (60)	5.8% (60)	2.29	1,036
						answered question		1,036
						skipped question		113

14. How important are the following in your assessment of attending/supporting a community college? 1 = Not important 4 = Somewhat important 7 = Very important
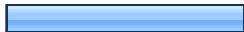
	1	2	3	4	5	6	7	Rating Average	Response Count
Accessibility	13.6% (137)	3.6% (36)	4.0% (40)	9.1% (92)	8.1% (81)	14.3% (144)	**47.3% (476)**	5.27	1,006
Athletic Facilities & Programs	**19.4% (195)**	15.0% (151)	12.8% (129)	19.0% (191)	13.2% (133)	8.4% (85)	12.1% (122)	3.66	1,006
Budget	8.3% (83)	6.0% (60)	5.0% (50)	12.3% (124)	11.8% (119)	19.2% (193)	**37.5% (377)**	5.21	1,006
Campus and Student Activities	9.8% (99)	10.7% (108)	12.8% (129)	**20.5% (206)**	17.0% (171)	14.6% (147)	14.5% (146)	4.26	1,006
Campus Attractiveness	6.4% (64)	8.1% (81)	11.8% (119)	**23.0% (231)**	20.1% (202)	16.9% (170)	13.8% (139)	4.48	1,006
Campus Location	10.1% (102)	5.9% (59)	2.7% (27)	6.2% (62)	11.6% (117)	20.8% (209)	**42.7% (430)**	5.37	1,006
Customer Service	9.9% (100)	5.6% (56)	2.6% (26)	5.8% (58)	9.2% (93)	21.0% (211)	**45.9% (462)**	5.45	1,006
Economic Impact on Community	6.8% (68)	7.0% (70)	8.8% (89)	16.7% (168)	16.8% (169)	20.8% (209)	**23.2% (233)**	4.85	1,006
Financial Aid	12.3% (124)	4.9% (49)	3.3% (33)	7.1% (71)	7.0% (70)	13.5% (136)	**52.0% (523)**	5.40	1,006
Languages Spoken	17.5% (176)	10.8% (109)	11.1% (112)	**20.7% (208)**	13.0% (131)	10.7% (108)	16.1% (162)	3.98	1,006
Quality of Faculty	12.3% (124)	3.5% (35)	1.8% (18)	3.4% (34)	5.5% (55)	15.5% (156)	**58.1% (584)**	5.65	1,006
Scholarship availability	10.3% (104)	5.6% (56)	5.4% (54)	8.6% (87)	11.3% (114)	18.5% (186)	**40.3% (405)**	5.22	1,006
Student support services	9.2% (93)	5.8% (58)	3.5% (35)	7.1% (71)	8.9% (90)	21.2% (213)	**44.3% (446)**	5.42	1,006
Transportation to Campus	13.5% (136)	7.6% (76)	9.7% (98)	13.2% (133)	12.9% (130)	15.7% (158)	**27.3% (275)**	4.61	1,006
Tuition & Fees	11.8% (119)	3.9% (39)	1.5% (15)	4.8% (48)	6.8% (68)	16.7% (168)	**54.6% (549)**	5.59	1,006

Variety of classes and programs	12.6% (127)	3.3% (33)	2.0% (20)	2.9% (29)	5.9% (59)	14.3% (144)	**59.0% (594)**	5.65	1,006
							answered question		1,006
							skipped question		143

15. How have you learned about MHCC?

		Response Percent	Response Count
Advertisements		3.0%	30
Facebook		0.4%	4
Family or friends		**35.8%**	**358**
High School/Counselors		15.7%	157
KMHD		1.6%	16
MHCC mailings		8.0%	80
MHCC website		15.6%	156
Newspapers		1.4%	14
Radio / TV coverage/		0.6%	6
Twitter		0.0%	0
Other (please specify)		17.8%	178
	answered question		999
	skipped question		150

16. What do you remember hearing about MHCC in the last year? (select one)

		Response Percent	Response Count
Athletic events		2.5%	25
Board elections		1.2%	12
Budget		11.1%	111
Buildings that need repair		1.9%	19
College's economic situation		11.4%	114
Course offerings		9.3%	93
Events held at MHCC (swim meet, Highland Games, music etc.)		4.4%	44
How to enroll		4.3%	43
KMHD		1.1%	11
Labor negotiations		**35.3%**	**353**
MHCC Foundation auction		0.2%	2
MHCC President		2.9%	29
MHCC facilities master plan		0.2%	2
New programs		2.4%	24
Power outage		2.4%	24
Other (please specify)		9.3%	93
	answered question		**999**
	skipped question		**150**
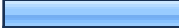
17. How often do you visit the MHCC website?

		Response Percent	Response Count
This is my first visit		1.5%	15
Couple times per month		13.1%	130
Couple times per week		35.5%	353
Daily		**44.4%**	**441**
Rarely		5.5%	55
		answered question	994
		skipped question	155

18. What are you using the website to access? (select up to three)

		Response Percent	Response Count
Campus news		13.5%	134
Course Catalog		16.3%	162
Course evaluations		2.5%	25
Directory of employees		7.1%	71
Distance Learning classes		23.0%	229
Donate to the MHCC Foundation		0.4%	4
Event information		3.8%	38
Faculty information		5.5%	55
Financial Aid information		32.7%	325
General College information		16.3%	162
Hours or directions		2.8%	28
Library resources		8.2%	82
MHCC employee resources (i.e., intranet, tools to do my job, etc.)		17.2%	171
Pay tuition		5.8%	58
Program information		13.3%	132
Register for classes		**42.9%**	**426**
Schedule of classes		38.0%	378
Scholarship information		3.7%	37
Student blogs, chat rooms and discussion groups		1.1%	11
Student services		16.6%	165
	answered question		994
	skipped question		155

19. What website content would be useful to you if it was available? (check any that apply)

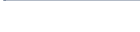|		Response Percent	Response Count
Ability to customize the website view so it only shows information pertinent to me		37.1%	369
Ability to provide feedback to staff and faculty		34.7%	345
Ability to more easily register for classes online		**46.5%**	**462**
Better access to tools I use (AgileGrad, Distance Learning, MyMHCC, etc.)		37.4%	372
Online Calendars		40.9%	407
Mobile Applications		26.1%	259
Content in additional languages		6.4%	64
Text messages related to assignments and grades		32.5%	323
Improved maps and directions		25.6%	254
Way-finding		11.8%	117
Other (please specify)		11.0%	109
		answered question	994
		skipped question	155
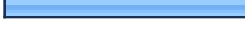
20. Please select any tools that apply:

		Response Percent	Response Count
AgileGrad for creating my education plan		23.3%	17
Distance Learning (Blackboard) for online courses		49.3%	36
MyMHCC (the Portal) for access to secure online content		**78.1%**	**57**
Other (please specify)		8.2%	6
		answered question	73
		skipped question	1,076
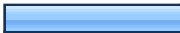
21. What most surprises you about MHCC?

	Response Count
	982
answered question	982
skipped question	167

22. Which statements do you most agree with? (select up to three)

		Response Percent	Response Count
Attending MHCC leads to better career opportunities		**43.5%**	**427**
Classes are the right size		25.9%	254
Financial aid is available to help pay for college		31.4%	308
I can access MHCC		20.2%	198
I can find the classes I need at MHCC		16.4%	161
MHCC is affordable		30.5%	300
MHCC campuses are easy to find		14.1%	138
MHCC helps students achieve their goals		20.4%	200
MHCC instructors offer quality instruction		36.7%	360
MHCC has a good reputation		16.3%	160
MHCC offers cutting edge programs		5.4%	53
		answered question	982
		skipped question	167

23. If you were talking to prospective MHCC students, what words, phrases and images would you use? (select up to three)

		Response Percent	Response Count
"**be** | your dream"		26.4%	258
"Moving Mountains"		3.4%	33
Accessibility		11.4%	111
Barney, the Saint Bernard dog mascot		2.4%	23
Campus buildings		4.9%	48
Cherry blossoms, flowers, etc.		2.7%	26
Columbia River Gorge		2.7%	26
Community		12.5%	122
Diversity		14.3%	140
Faculty		25.5%	249
Fish, salmon, trout, etc.		1.5%	15
Gresham		**27.1%**	**265**
High School		2.5%	24
Health programs		17.2%	168
Innovative		1.7%	17
Jobs		11.2%	109
KMHD Radio		3.1%	30
Knowledge for Success		12.8%	125
Mountain		4.2%	41
Pond, creek, water, etc.		3.6%	35
Practical		10.7%	105

		Response Percent	Response Count
Saints		2.3%	22
Students		13.7%	134
SUMMIT (Strategic, Unparalleled, Mindful, Multicultural, Imaginative, Trustworthy)		1.8%	18
Supportive		12.6%	123
Technology		6.1%	60
Transforming Lives | Building Communities		7.7%	75
Training		11.9%	116
Trees		3.9%	38
Other (please specify)		9.9%	97
		answered question	**977**
		skipped question	**172**

24. Is there an unaddressed need that MHCC should focus upon?

		Response Percent	Response Count
Yes		47.0%	459
No		**53.0%**	**518**
		answered question	**977**
		skipped question	**172**

25. What unaddressed need should MHCC focus upon?

	Response Count
	463
answered question	463
skipped question	686

26. If you would like to be considered for the random Apple iPad2 ® drawing please provide your contact information:

	Response Percent	Response Count
Name	99.8%	820
Email	99.6%	819
Telephone	96.5%	793
answered question		822
skipped question		327

27. Would you like to receive more information about MHCC?

	Response Percent	Response Count
Yes, I would like to receive more information.	100.0%	204
answered question		204
skipped question		945