

Summary of "Rate this Course Overall" Responses to Cranberry Short Courses 2013 - Professional Development								
Courses (in roughly chronological order)	Type	Attendance (Sign-up sheet filled out)	Evaluations Completed	Evaluation Scores				Percentage of Responses Rated "Very Good" or "Excellent"
				4 (Adequate)	5 (Good)	6 (Very Good)	7 (Excellent)	
Meeting Facilitation	PD	14	14	0	1	7	6	93%
Conduct	PD	14	14	0	1	6	8	100%
Show me the Money	PD	15	15	0	6	6	3	60%
Poverty Awareness	PD	65	51	0	2	22	27	96%
Learning to Love the Word Diversity	PD	9	9	0	1	3	5	89%
Cultural Competency	PD	46	42	0	0	10	32	100%
Culture of Excellence	PD	11	12	0	3	4	5	75%
Customer Service	PD	10	7	0	1	5	1	86%
<b>Subtotals</b>		<b>184</b>	<b>164</b>	<b>0</b>	<b>15</b>	<b>63</b>	<b>87</b>	

Summary of "Rate this Course Overall" Responses to Cranberry Short Courses 2013 - Personal Enrichment								
Courses (in roughly chronological order)	Type	Attendance (Sign-up sheet filled out)	Evaluations Completed	Evaluation Scores				Percentage of Responses Rated "Very Good" or "Excellent"
				4 (Adequate)	5 (Good)	6 (Very Good)	7 (Excellent)	
Accessing your EAP	PE	7	8	0	0	5	3	100%
Community Engagement	PE	5	5	0	0	2	3	100%
Sustainable Saints	PE	9	6	0	0	2	4	100%
<b>Subtotals</b>		<b>21</b>	<b>19</b>	<b>0</b>	<b>0</b>	<b>9</b>	<b>10</b>	

Summary of "Rate this Course Overall" Responses to Cranberry Short Courses 2013 - Skills Upgrade								
Courses (in roughly chronological order)	Type	Attendance (Sign-up sheet filled out)	Evaluations Completed	Evaluation Scores				Percentage of Responses Rated "Very Good" or "Excellent"
				4 (Adequate)	5 (Good)	6 (Very Good)	7 (Excellent)	
Scheduling How To	SU	4	4	1	2	1	1	50%
Help Star Monday	SU	7	7	0	1	3	3	86%
Orientation Center (1)	SU	17	16	0	2	4	9	81%
IT Tips and Tricks (1)	SU	15	13	3	3	3	2	38%
Bloodborne Pathogens	SU	3	2	0	0	0	2	100%
NEOGOV (1)	SU	10	8	0	1	5	2	88%
Budget	SU	10	9	0	5	2	2	44%
Leave Laws	SU	4	4	0	1	1	2	75%
IT Tips and Tricks (2)	SU	11	11	0	5	4	2	55%
Show me the Way	SU	9	9	0	0	4	5	100%
Fire Extinguisher	SU	3	2	0	0	0	2	100%
NEOGOV (2)	SU	3	3	0	1	2	0	67%
Workplace Safety	SU	20	15	0	4	4	7	73%
Let Get OC Cert (2)	SU	10	8	0	0	2	6	100%
How to Hire the Best	SU	9	10	0	0	5	5	100%
Let Get OC Cert (3)	SU	10	10	1	0	4	5	90%
<b>Subtotals</b>		<b>145</b>	<b>131</b>	<b>5</b>	<b>25</b>	<b>44</b>	<b>55</b>	

Word frequency in written responses		
Question/Responses	Frequency	% of total
<b>Question 1 - what did you like best?</b>		
Interaction	51	16%
Hands-on	12	4%
<b>Question 2 - needs to be improved?</b>		
More time	25	8%
More interaction/hands-on	7	2%
<b>Question 5 - what would you like to see covered more?</b>		
Case studies/practical examples from MHCC	12	4%